Reg. No. \_\_\_\_\_\_\_\_\_\_\_\_\_



**End Semester Examination – Nov / Dec – 2019**

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| **Code :** | **18MS3001** | **Duration :** | **3hrs** |
| **Sub. Name :** | **ORGANANIZATIONAL BEHAVIOR AND MANAGEMENT** | **Max. Marks :** | **100** |

**ANSWER ALL QUESTIONS (5 x 20 = 100 Marks)**

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| **Q. No.** | **Sub Div.** | **Questions** | **Course**  **Outcome** | **Marks** |
| 1. |  | What is Management? Critically evaluate Henry Foyel’s Administrative Theory of management. | C01 | 20 |
| **(OR)** | | | | |
| 2. | a. | Enumerate POSDCoRB concept in relation to Management. How these concepts are relevant in toda’s management? | C01 | 10 |
| b. | Critically evaluate the different types of Departmentalisation with suitable example. |  | 10 |
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| 3. | a. | Explain the different types of Organaisational Structures? Which type of Organaisational structure is suited to Software Industry? Give the reasons. | C01 | 10 |
| b. | Why the Howthrone Experiment was conducted? What are the managerial implications of Howthrone Experiment? | C02 | 10 |
| **(OR)** | | | | |
| 4. | a. | Which are the other disciplines that are related to Organizational Behavior? Explain with suitable examples. | C02 | 10 |
| b. | Define Emotional Intelligence. Discuss in detail the importance of emotional intelligence and comment how you manage the emotional intelligence. | C02 | 10 |
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| 5. | a. | Define personality. Comment on Myres Briggs Type indicator in relation to Personality. | C02 | 10 |
| b. | What is motivation? Critically examine different types of content theories in relation to motivation. | C03 | 10 |
| **(OR)** | | | | |
| 6. | a. | What is meant by Personality Development? Discuss the Freudian’s stages on Personality development. State whether it was accepted by other Psychologists and comment on this. | C02 | 10 |
| b. | Examine the importance of Group Dynamics? What roles do both cohesiveness and norms play in shaping group performance? | C04 | 10 |
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| 7. | a. | Explain what happens in each of the five stages of group’s development? | C04 | 10 |
| b. | Critically examine the steps in Group Decision Making. | C04 | 10 |
| **(OR)** | | | | |
| 8. | a. | Does the leadership make any difference to the effectiveness of an organization? Defend your position. | C03 | 10 |
| b. | Critically examine the different types of Organizational culture with suitable examples. | C03 | 10 |
|  | | **Compulsory**: |  |  |
| 9. | a. | Define OD. What are its techniques? Do they really work? | C04 | 10 |
| b. | What are the forces leading to change? Why it is resisted? Use Lewin’s theory in support of your answer. | C04 | 10 |